

YOUR ONLINE

PROPERTY EXCHANGE

PEXA Standard Operating Environment Requirements

Version 87.0

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Standard Operating Environment Requirements

The standard operating environment required to provide effective access to the ELN is:

(a) Minimum system requirements

- (i) 1024 x 768 screen resolution;
- (ii) Windows: 1.5 GHz processor speed and 50% free CPU; and
- (iii) Installation of anti-virus in line with the Subscriber Security Policy.

(b) Supported browsers – accessing the ELN

- (i) Internet Explorer on Windows; version 10 and version 11; or
- (i) Chrome on Windows; latest stable version; or
- (ii) Firefox on Windows; latest stable version.

(c) Supported browsers – signing using PEXA Java Applet

- (i) Internet Explorer on Windows; version 10 and version 11; and
- (iii) Oracle Java 7 Update (1.7.0_55) or higher version*.

(d) Supported browsers – signing using PEXA Digital Signing Software

- (i) Internet Explorer on Windows; version 10 and version 11 (32-bit only)**;
- (ii) Firefox on Windows; latest stable version**; or
- (iii) Chrome on Windows & MacOS; latest stable version.

(e) Digital certificates

At least one Gatekeeper Approved Digital Certificate which complies with the Operating Requirements.

(f) Internet access

The PEXA System is a web-based platform. Subscribers must have an adequate level of internet access in order to receive the Services. PEXA does not guarantee PEXA System functionality where a Subscriber's level of internet access is inadequate.

(g) Ability to perform multi-factor authentication

Users who are required to perform multi-factor authentication must:

- (i) have access to a mobile phone that is capable of performing SMS authentication or has the PingID application installed; or
- (i) have the PingID application installed onto their desktop.

(ii)

*PEXA recommends using the latest version of Java when signing using the Java Applet

**Please contact the PEXA Support Desk to enable the use of PEXA Digital Signing Software on Internet Explorer or Firefox