

YOUR ONLINE

PROPERTY EXCHANGE

# PEXA Standard Operating Environment Requirements

Version 9.10

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## Standard Operating Environment Requirements

The standard operating environment required to provide effective access to the ELN is:

**(a) Minimum system requirements**

- (i) 1024 x 768 screen resolution;
- (ii) Windows: 1.5 GHz processor speed and 50% free CPU; and
- (iii) Installation of anti-virus in line with the Subscriber Security Policy.

**(b) Supported browsers – accessing the ELN**

- (i) Internet Explorer on Windows; ~~version 10 and~~ version 11; or
- (i) Chrome on Windows; latest stable version; or
- (ii) Firefox on Windows; latest stable version.

**(c) Supported browsers – signing using PEXA Java Applet**

- (i) Internet Explorer on Windows; ~~version 10 and~~ version 11; and
- (iii) Oracle Java 7 Update (1.7.0\_55) or higher version\*.

**(d) Supported browsers – signing using PEXA Digital Signing Software (version 1.0.9)**

- (i) Internet Explorer on Windows; ~~version 10 and~~ version 11 (32-bit and 64-bit)\*\*;
- (ii) Firefox on Windows; latest stable version\*\*; or
- (iii) Chrome on Windows & MacOS; latest stable version.

**(e) Digital certificates**

At least one Gatekeeper Approved Digital Certificate which complies with the Operating Requirements.

**(f) Internet access**

The PEXA System is a web-based platform. Subscribers must have an adequate level of internet access in order to receive the Services. PEXA does not guarantee PEXA System functionality where a Subscriber's level of internet access is inadequate.

**(g) Ability to perform multi-factor authentication**

Users who are required to perform multi-factor authentication must:

- (i) have access to a mobile phone that is capable of performing SMS authentication or has the PingID application installed; or
- (ii) have the PingID application installed onto their desktop.

\*PEXA recommends using the latest version of Java when signing using the Java Applet. Note that PEXA intends to stop supporting signing using Java Applet. PEXA will notify Subscribers when Java Applet is no longer supported.

\*\*Please contact the PEXA Support Desk to enable the use of PEXA Digital Signing Software on Internet Explorer or Firefox